The Dealer Solution

4311 Bannockburn Rd
Florence, SC 29505
Jack.Davis@TheDealerSolution.net
www.TheDealerSolution.net

Welcome! Bienvenidos! Willkommen!

Welcome to **The Dealer Solution** family of Automotive Dealers. We are a trusted, authorized agency for National Auto Care (NAC). **The Dealer Solution** specializes in providing innovative profit-building services, warranty products and direct client-support to franchise and non-franchise dealers, as well as automotive lenders across the South-Eastern United States.

The Dealer Solution offers member dealers support with…

- **Vehicle Service Agreements and Warranties**
- **Certified Programs**
- **GAP (Franchise, non-Franchise & BHPH)**
- **Ancillary Products**
- **Maintenance Programs**
- **Revenue Release Programs (RETRO)**
- **Reinsurance Programs**
- **F & I Training Programs**
- **LIQQID Service Menu System**
- **Sales Training and Material**

Our mission is to provide client-centered service with programs designed to increase profitability and build in protection for the dealer, all while promoting customer loyalty and satisfaction. At **The Dealer Solution** we recognize that *your* success is *our* success, which is why my team and I are available anytime you need us. We're only a phone call away!

On behalf of the entire team, thank you very much for the opportunity to earn your business!

Respectfully,

Jack Davis

Jack Davis, Owner

The Dealer Solution

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Your Success is our Success

The Dealer Solution, as an agency, does not think in terms of selling the dealer but rather in terms of building a business partnership. We listen, develop an understanding of our dealers' needs and create a tailored solution that works for them. We are committed to investing in our relationships and we recognize the difference between a contact and a contract is the "R" – and that "R" stands for "Relationship."

You see a problem? We see an opportunity. Relying solely on market forces for our mutual success is not the best option. Instead, we seek to actively cultivate new revenue streams and provide member dealers with a plan to achieve these goals. The Dealer Solution continues to explore even more effective ways to support your sales efforts and maximize profitability.

The Dealer Solution invests in our dealers' staff education, development and professional motivation. Growing your people means growing your bottom line. We provide the tools to do just that.

Here at The Dealer Solution, we have high performance standards. As a team, we are constantly in the "think, plan and execute mode" to minimize your risk, expand your bottom line and, ultimately, grow your business.

Welcome to National Auto Care!

National Auto Care - with corporate offices in Ponte Vedra Beach, FL, and Westerville, OH - provides F&I products and administration, consulting services, training and marketing support to franchise and non-franchise automotive dealers. Our primary focus is utilization of these services to increase our partners' profitability by attracting new customers and ensuring their satisfaction during and after their purchase experience. We believe this focus is embodied in our corporate **mission statement**:

To be the most innovative partner in the F&I industry. We are committed to our team and business partners so that we can achieve our ultimate goal: to secure strong, enduring partnerships with the industry's best providers.

The Dealer Solution and National Auto Care believe we can achieve this goal by supporting our clients in ways they both want and need to be supported. Together, we can identity and fortify strong areas of your business and simultaneously develop a plan to address less efficient or underperforming aspects. Our understanding of all phases of the F&I business makes us the company you can trust with your most important asset, **your customer**, to bring these mutual goals to fruition.

With over 30 years of industry experience and proven success, National Auto Care delivers on our promise and outperforms the competition. We realize that there are many providers to choose from. However, we believe that none of our competitors understand your needs and this line of business the way we do. We are driven to make you a part of our **Family**.

The Dealer Solution
In Partnership with…

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National Auto Care

440 Polaris Parkway, Suite 250
Westerville, OH 43082
Phone: 800-548-1875
Nationalautocare.com

About National Auto Care Corporation: NAC, established in 1984, is co-headquartered in Jacksonville, Florida, and Westerville, Ohio, with regional offices across the country. **NAC** is one of the longest operating providers of products such as vehicle service contracts, guaranteed asset protection, limited warranty, tire, wheel and a full suite of ancillary protection products nationwide. **NAC** provides F&I products, administration, consulting services, training and marketing support to independent agents, insurance companies, auto dealers, RV dealers, powersports dealers, financial institutions, third-party administrators, and credit unions. We currently provide these administrative services to over 6,000 dealerships, credit unions, and financial institutions. **National Auto Care** was recently named a Top Workplace in Central Ohio for the fourth year running and was honored with a 2016, 2017, 2018 Dealer's Choice Awards for F&I Products.

Our service levels, resolution and escalation timeline and process, and call times for our claims and customer service departments are known to be the best in the industry. They are actively monitored via dashboards openly displayed within our offices. In addition, **National Auto Care's** turnkey web-based portal provides the ability to rate, create, submit and remit contracts. The portal also enables the electronic submission of new claims.

In August 2018 **NAC** was acquired by Lovell Minnick Partners, LLC.

About Lovell Minnick Partners LLC: Lovell Minnick Partners is a private equity firm with expertise in investing in the financial and related business services sectors. With offices in Philadelphia, Los Angeles, and New York, Lovell Minnick provides developing companies with equity capital to support private company recapitalizations, leveraged buyouts, and pursue growth initiatives. Since its inception in 1999, Lovell Minnick Partners has raised $2 billion in committed capital and has completed investments in over 45 companies. Targeted investment areas include asset management, wealth management, investment product distribution, specialty finance, insurance brokerage and services, financial and insurance technology, and business services.

For more information, please visit www.nationalautocare and/or www.lmpartners.com

Some Credentials to Put Your Mind at Ease

American Bankers Insurance Company of FL

A.M. Best #: 000120 **NAIC #: 10111** **FEIN #: 59-0593886**

Address: 11222 Quail Roost Drive
Miami, FL 33157
United States

Web: www.assurantsolutions.com

Phone: 305-253-2244
Fax: 305-252-6987

Financial Strength Rating
BEST
A Excellent
Assigned to companies that have, in our opinion, an excellent ability to meet their ongoing insurance obligations.

Based on A.M. Best's analysis, 051156 - Assurant Inc is the **AMB Ultimate Parent** and identifies the topmost entity of the corporate structure. View a list of operating insurance entities in this structure.

Best's Credit Ratings

Financial Strength Rating

Rating:	A (Excellent)
Financial Size Category:	XIII ($1.25 Billion to $1.5 Billion)
Outlook:	Stable
Action:	Affirmed
Effective Date:	March 2, 2017

Issuer Credit Rating View Definition

Long-Term:	A (Excellent)
Outlook:	Stable
Action:	Affirmed
Date:	March 2, 2017

Best's Credit Rating Analyst

Office: A.M. Best Rating Services, Inc.
Senior Financial Analyst: Edin Imsirovic
Director: Jacqalene Lentz, CPA

The Dealer Solution
In Partnership with…

SECTION 4: UNDERWRITERS

Underwriter Partners: Insurer's that Underwrite the Risk Created when an NAC Product is sold to a Consumer

PARTNERSHIP DESCRIPTIONS:

Name	**American Bankers Insurance Company of Florida (Assurant)** **AM Best Rating: A**
Function(s)	Underwrites/Insures NAC VSC and Limited Warranties
Notes:	• Partners with Numerous TPAs that NAC Directly Competes with AAGI, EFG, etc.
	• Also has in-house TPA to fill Partner's operational voids
	• NAC is contracted to exclusively use Assurant as the underwriter of VSCs / LWs
Key Contacts	• Mike Anderson, Dan Lenczner, Bernetta Chappell

Name	**American National Property and Casualty Company (ANICO)** **AM Best Rating: A**
Function(s)	Underwrites/Insures NAC GAP (primary)
Notes:	• Exclusive MGA agreement with NAC to produce ANICO-underwritten GAP product
	• Strong influence in our largest TPA relationship: AFAS
	• Primary Business Lines Include: Auto, Home, Life etc.
Key Contacts	• Jim Pangburn, John Norton, Kimberly Boyd

Name	**Wesco Insurance Company (AmTrust)** **AM Best Rating: A**
Function(s)	Underwrites/Insures NAC GAP (secondary), Trade-In Protection, Tire & Wheel and Complete
Notes:	• Partners and Owns Numerous TPAs that NAC Directly Competes with: Warrantech, etc.
	• Fills an underwriting void in states where ANICO is not authorized to sell GAP
	• Primary Business Lines Include: Workers Comp, Liability, Warranty, etc.
Key Contacts	• Bruce Saulnier, Courtney Palladino

Simple to Use Sales Tools, Powerful e-Contracting & More!

www.nacexpresslane.com

Features:

Turn-key and web-based, National Auto Care ExpressLane® provides real-time access to rates for automotive, powersports, RVs and on-the-spot contract creation/submission. Our powerful online technology has simple-to-use sales tools to automatically match vehicles to eligible plans, display cost-effective options, and generate PDF contracts for your customers when finished!

Eliminate contract processing errors, dealer variances, and control your retail profit – as well as who at your dealership has the authority to adjust the retail amount – with National Auto Care ExpressLane.

Benefits:

- **Earn incentive dollars for each contract you submit on National Auto Care ExpressLane with our Rewards Program.**
- **Our 24/7 National Auto Care Claims system enables quick and simple submission of claims online to National Auto Care whenever it is most convenient. Once received and reviewed, a National Auto Care Claims Center Examiner will contact your repair facility!**
- **Have your payments automatically deducted from your bank account when you sign up for National Auto Care Express Pay. Not only will you save time and postage, you'll also never have to worry about making on-time payments again.**

— Look on back for more details!

QUICK DETAILS

- Accessible from any internet-connected device, regardless of operating system
- Areas to save draft contracts, void, recall, edit, or submit in batches later
- 0% contract financing can be built-in (if approved), that can recalculate monthly payments on-the-fly
- Access and download all National Auto Care forms
- Perform contract and claim status inquiries on approved claims
- Create your Service Contract Sales Register to print and mail in with payment
- Or, select National Auto Care Express Pay and submit your Sales Register instantly online and have your payment automatically deducted from your bank account
- Supports multiple users and log-ins
- Built-in tutorial videos for fast help and reference

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the contract for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at: 800-548-1875.

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eSolutions FAQs

What Dealer System/Menu offers Integrated eContracting for NAC Products?

The dealer will need to have an existing account with:

CDK Global

- CDK MenuVantage
- CDK MenuVantage Platinum

Reynolds and Reynolds:

- ERA-IGNITE DMS
- POWER DMS
- docuPAD.

Impact Group

- Fusion Menu

MaximTrak

IAS SmartMenu

Service Payment Plan

Process Pro

iTapMenu

Dealertrack

OptionSoft

VisionMenu

F&I Express

- Adam Systems
- Advent
- Auto/Mate
- AutoXplorer
- DealerBuilt
- Dominion
- Frazer
- Menumetric
- Motorize
- MPK
- PBS Systems Group
- Superior
- Supreme Software
- Wayne Reaves

eSolutions FAQs

How does the dealer sign up for eContracting?

Contact their Agent who will then contact NAC for a Rating ID. Dealer needs to reach out to their menu and request to have products setup for Integrated eContracting.

Are there any fees to get setup or use eContracting?

No, eContracting is free to the dealer and there are no costs for registration/setup for eContracting NAC Products.

How many pages does eContracting generate per NAC form?

Same amount as the paper forms

How does the contract number get assigned?

Automatically when entered into the menu system

When does an eContract get submitted?

When the dealer enters the information and hits 'Save & Send'

What is the process for using eContracting?

1. *Enter contract information into system*
2. *Contract# will be assigned*
3. *PDF will be created*
4. *Info will be updated to NAC same day*
5. *Contract is ready to be billed*
6. *Invoices are sent to dealer on the 2nd of each month*
7. *Dealer send payment for the contract.*

How does the dealer void an eContract?

Through Express Lane unless it's in 'Pending Billed' status. In this case, they must contact NAC.

How does the dealer correct or make changes to an eContract after it's printed? For example, the customer changes their mind about a coverage or product option.

The dealer cannot edit a completed contract. They should contact NAC

How does the dealer reconcile eContracting transactions from traditional transactions on Invoice Transaction History/Monthly Statement?

Varies based on how the dealership is setup

eSolutions FAQs

Can they remit through the menu?

No. Payment ACH is only done through Express Lane

What is an API?

Application Programming Interface. It is a set of clearly defined methods of communication between various software components.

If the product / form needed isn't immediately available in eContracting, what should I do?

Send a PDF to the menu company and they will install

The Dealership printed out your form(s) from the menu system and the lienholder isn't accepting it?

Send details explaining 'why' to the Client Relations team at NAC (aka F.A.S.T.)

I put the vin number and it's not decoding, what can I do?

First step is to ensure the vin# is correct and check the class guides. If still not decoding, send the following information to the Client Relations team at NAC (aka F.A.S.T.): Vin#, Make, Model, Odometer, Terms, Dealership Name.

Core Add-On Products for Newer Vehicles

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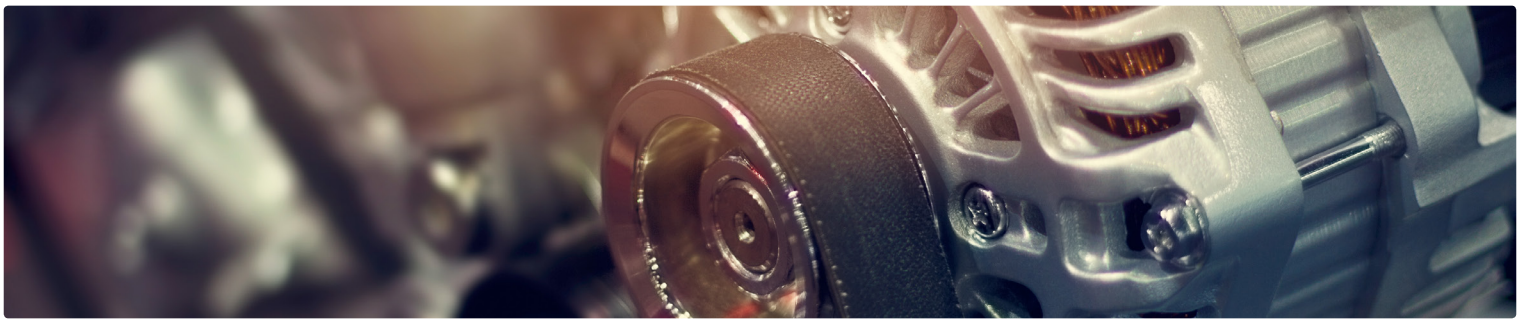
NATIONAL AUTO CARE



VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

Pinnacle:

This exclusionary coverage is our most comprehensive protection. Available for vehicles 10 years old or newer with up to 156,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Preferred:

Provides our highest level of "stated component" coverage. Available for vehicles 15 years old or newer with up to 156,000 miles on the odometer at time of purchase of vehicle service agreement.

Dieselwrap:

This exclusionary coverage is designed to "wrap" around any manufacturer's diesel engine warranty. Available for vehicles 5 years old or newer with up to 60,000 miles at time of purchase of vehicle service agreement.

Powerwrap:

This exclusionary coverage is designed to "wrap" around any manufacturer's Powertrain warranty. Available for vehicles 5 years old or newer with up to 60,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Medallion:

Provides our mid-level of "stated component" coverage. Available for vehicles 15 years or newer with up to 156,000 miles at the time of purchase of the vehicle service agreement.

Powertrain:

Component coverage offering protection for most parts of the engine, transmission, drive axle and turbo/supercharger. Available for vehicles 15 years old or newer with up to 156,000 miles at time of purchase of the vehicle service agreement.

Deductible:

Standard:

$100

Optional:

$0, $50, $100 disappearing, or $200

Additional Benefits:

- Reimbursement of manufacturer's deductible for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- Reimbursement for car rental while vehicle is repaired due to a covered mechanical breakdown up to $50/day for 7 days; reimbursement for rideshare while vehicle is repaired due to covered mechanical breakdown up to $50/day for 2 days
- Reimbursement for meals and lodging while vehicle is repaired, when 100+ miles from home
- Emergency roadside services including mechanical first aid, tire service, battery service, delivery service, towing, and locksmith services

Options:

Hybrid/Electric Vehicle (HEV): Available for an additional fee on Preferred and Medallion coverages only. Included on Pinnacle coverage.

4- or 6-inch Lift Kit: Available with a surcharge on all standard vehicle plans.

Oversized/Undersized Tires: Available for an additional fee on all standard vehicle plans.

Personal Use Snowplow: Available with a surcharge on all standard vehicle plans.

Commercial Use: Available with a surcharge on all standard vehicle plans.

High-Tech: Available for an additional fee on Preferred, Medallion, and Powertrain coverages only. Included on Pinnacle, Power Wrap, and Diesel Wrap coverages.

Seals & Gaskets:

Included under Pinnacle Coverage. For other coverage plans, seals & gaskets are covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

At-a-Glance Comparison

PLAN	AVAILABLE TERMS MONTHS/MILES	START DATE	ELIGIBILITY MODEL YEARS	ELIGIBILITY MILES	COVERAGE DETAILS	ADDITIONAL BENEFITS
PINNACLE	3/3, 6/6, 12/12, 24/24, 36/36, 36/50, 48/50, 48/75, 48/100, 60/50, 60/60, 60/75, 60/85, 60/100, 72/75, 72/100, 84/75, 84/100	Add-on Time and Mileage	Current year plus 10 years back	0 - 156,000	***BEST*** ***Exclusionary Coverage*** (Comprehensive protection covering everything BUT listed exclusions)	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible
POWERWRAP	12/100, 24/100, 36/100, 48/100, 60/60, 60/75, 60/100, 72/70, 72/75, 72/100, 84/70, 84/75, 84/100, 120/100	Add-on Time; Mileage Starts at Zero	Current year plus 5 years back	0 - 60,000	***BEST*** ***Exclusionary Coverage*** (For vehicles still under Manufacturer's warranty - Covers everything BUT Powertrain and listed exclusions)	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible
PREFERRED	3/3, 6/6, 12/12, 24/24, 36/36, 36/50, 48/50, 48/75, 48/100, 60/50, 60/60, 60/75, 68/85, 60/100, 72/75, 72/100, 84/75, 84/100	Add-on Time and Mileage	Current year plus 15 years back	0 - 156,000	***BETTER*** ***Named Component Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible
MEDALLION	3/3, 6/6, 12/12, 24/24, 36/36, 36/50, 48/50, 48/75, 48/100, 60/50, 60/60, 60/75, 68/85, 60/100, 72/75, 72/100, 84/75, 84/100	Add-on Time and Mileage	Current year plus 15 years back	0 - 156,000	***GOOD*** ***Named Component Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible
POWERTRAIN	3/3, 6/6, 12/12, 24/24, 36/36, 36/50, 48/50, 48/75, 48/100, 60/50, 60/60, 60/75, 68/85, 60/100, 72/75, 72/100, 84/75, 84/100	Add-on Time and Mileage	Current year plus 15 years back	0 - 156,000	***BASIC*** ***Named Component Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible
DIESELWRAP	48/100, 60/100	Add-on Time; Mileage Starts at Zero	Current year plus 5 years back	0 - 60,000	***BEST*** ***Exclusionary Coverage*** (For diesel vehicles still under Manufacturer's warranty - Covers everything BUT Diesel Engine and listed exclusions) *Recommended for Ford*	Roadside Assistance Trip Interruption Substitute Transportation Manufacturer Deductible

NATIONAL AUTO CARE

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National Auto Care Corp.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
800-548-1875
NATIONALAUTOCARE.com

In Florida, administered by:
National Auto Care of the South
FL License #19255

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the agreement for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at 800-548-1875.

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NATIONAL AUTO CARE

PINNACLE VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

This coverage is our most comprehensive protection. Available for vehicles 10 years old or newer with up to 156,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare** In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for car rental at a maximum daily rate of $50 per day, up to 7 days. Rideshare can be used if repairs are scheduled to be completed in 2 days or less, at a maximum of $50 per day, up to 2 days.
- **Reimbursement for trip interruption** In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services** Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

If it's not listed in the exclusions section, *it's covered!*

Deductible:

Standard:
$100

Optional:
$0, $50, $100 disappearing, or $200

Options:

Hybrid/Electric Vehicle (HEV): Included on Pinnacle coverage with no surcharge.

4- or 6-inch Lift Kit: Available with a surcharge.

Oversized/Undersized Tires: Available for an additional fee

Personal Use Snowplow: Available with a surcharge.

Commercial Use: Available with a surcharge.

High-Tech: Included on Pinnacle coverage with no surcharge.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

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Administrator: National Auto Care
440 Polaris Parkway, Suite 250
Westerville, OH 43082
800-548-1875
In Florida, administered by:
National Auto Care of the South
FL License #19255

PREFERRED VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

Available for vehicles 15 years old or newer with up to 156,000 miles on the odometer at time of purchase of vehicle service agreement.

Deductible:

Standard:

$100

Optional:

$0, $50, $100 disappearing, or $200

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare** In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for car rental at a maximum daily rate of $50 per day, up to 7 days. Rideshare can be used if repairs are scheduled to be completed in 2 days or less, at a maximum of $50 per day, up to 2 days.
- **Reimbursement for trip interruption** In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services** Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

Options:

Hybrid/Electric Vehicle (HEV): Available for an additional fee.

4- or 6-inch Lift Kit: Available with a surcharge.

Oversized/Undersized Tires: Available for an additional fee.

Personal Use Snowplow: Available with a surcharge.

Commercial Use: Available with a surcharge.

High-Tech: Available for an additional fee.

ENGINE (Gas/Diesel): All internally lubricated parts within the engine plus the cylinder heads, engine block, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, oil pump drive sprocket, timing chain/belt, and timing chain tensioner. The oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part.

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, all bearings, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part.

BRAKES: ABS control module, ABS pump, ABS sensors, ABS accumulator, ABS motor, brake booster, calipers, hydraulic lines and fittings, master cylinder, rear actuators, and wheel cylinders.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is only covered if damaged by an internally lubricated part.

ELECTRICAL: All electrical manual switches, alternator, analog gauges, convertible top motor, cruise control module, cruise control servo, electronic instrument cluster, electronic level control compressor, electronic level control sensor, electronic off headlamp sensor, power antenna motor, keyless entry system, main wiring harness, power door lock actuators, power mirror motor, power seat motor, power sunroof motor, power window motor, starter drive, starter motor, starter solenoid, voltage regulator, washer motor, wiper circuit board, and wiper motor(s) (front and rear). Radio, compact disc player, and cassette player covered if manufacturer installed but limited to repair only, cam sensor, crank sensor, ignition module, engine control unit (ECU), engine control module (ECM), ignition control unit (ICU), coil pack, coil(s), pick-up coil, manifold air temperature sensor (MAT), camshaft position sensor, coolant temperature sensor, idle air control valve, idle speed control motor, knock sensor, mass air flow sensor (MAF), manifold absolute pressure sensor (MAP), oxygen sensor, vehicle speed sensor, throttle position sensor.

AIR CONDITIONING & HEATING: Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, high/low cut-off switches, orifice tube, and receiver/dryer.

FRONT & REAR SUSPENSION: Ball joints, struts, shock absorbers, spindles, upper and lower control arms, and wheel bearings.

FUEL SYSTEM: Fuel injection pump, fuel injectors, metal fuel lines, and primary fuel pump.

COOLING SYSTEM: Blower motor, cooling fan clutch, cooling fan blade, cooling fan motor, heater core, radiator, and water pump.

SEALS & GASKETS: Covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

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MEDALLION VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

Available for vehicles 15 years or newer with up to 156,000 miles at the time of purchase of the vehicle service agreement.

Deductible:

Standard:

$100

Optional:

$0, $50, $100 disappearing, or $200

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare** In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for car rental at a maximum daily rate of $50 per day, up to 7 days. Rideshare can be used if repairs are scheduled to be completed in 2 days or less, at a maximum of $50 per day, up to 2 days.
- **Reimbursement for trip interruption** In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services** Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

Options:

Hybrid/Electric Vehicle (HEV): Available for an additional fee.

4- or 6-inch Lift Kit: Available with a surcharge.

Oversized/Undersized Tires: Available for an additional fee.

Personal Use Snowplow: Available with a surcharge.

Commercial Use: Available with a surcharge.

High-Tech: Available for an additional fee.

ENGINE (Gas/Diesel): All internally lubricated parts within the engine plus the cylinder heads, engine block, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, oil pump drive sprocket, timing chain/belt, and timing chain tensioner. The oil pan and valvecovers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part.

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, all bearings, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part.

BRAKES: Brake booster, calipers, hydraulic lines and fittings, master cylinder, rear actuators, and wheel cylinders.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is only covered if damaged by an internally lubricated part.

ELECTRICAL: All electrical manual switches, alternator, analog gauges, cam sensor, ignition module, engine control unit (ECU), engine control module (ECM), manifold absolute pressure sensor (MAP), mass airflow sensor (MAF), power door lock actuators, starter drive, starter motor, starter solenoid, and voltage regulator.

AIR CONDITIONING & HEATING: Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, high/low cut-off switches, orifice tube, and receiver/dryer.

FRONT & REAR SUSPENSION: Ball joints, struts, shock absorbers, spindles, upper and lower control arms, and wheel bearings.

FUEL SYSTEM: Fuel injection pump, metal fuel lines, and primary fuel pump.

COOLING SYSTEM: Blower motor, cooling fan clutch, cooling fan blade, cooling fan motor, heater core, radiator, and water pump.

SEALS & GASKETS: Covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

This material is for marketing purposes only.

Administrator: National Auto Care
440 Polaris Parkway, Suite 250
Westerville, OH 43082
800-548-1875
In Florida, administered by:
National Auto Care of the South
FL License #19255

POWERWRAP VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

Available for vehicles 5 years old or newer with up to 60,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Deductible:

Standard:
$100

Optional:
$0, $50, $100 disappearing, or $200

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare**
  In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for car rental at a maximum daily rate of $50 per day, up to 7 days. Rideshare can be used if repairs are scheduled to be completed in 2 days or less, at a maximum of $50 per day, up to 2 days.
- **Reimbursement for trip interruption**
  In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services**
  Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

PowerWrap coverage is designed to "wrap" around the manufacturer's warranty but specifically excludes Powertrain coverage. (The Powertrain includes all parts and components of the engine, turbo charger, super charger, transmission, transfer unit, and drive axle).

Coverage is subject to deductible, limitations, and exclusions listed in the service agreement.

Seals & Gaskets:

Covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Options:

Hybrid/Electric Vehicle (HEV): Included on Power Wrap coverage with no surcharge.

4- or 6-inch Lift Kit: Available with a surcharge.

Oversized/Undersized Tires: Available for an additional fee.

Personal Use Snowplow: Available with a surcharge.

Commercial Use: Available with a surcharge.

High-Tech: Included on Power Wrap coverage with no surcharge.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

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POWERTRAIN VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

This coverage offers protection for most parts of the engine, transmission, drive axle and turbo/supercharger. Available for vehicles 15 years old or newer with up to 156,000 miles at time of purchase of the vehicle service agreement.

Deductible:

Standard:

$100

Optional:

$0, $50, $100 disappearing, or $200

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare** In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for car rental at a maximum daily rate of $50 per day, up to 7 days. Rideshare can be used if repairs are scheduled to be completed in 2 days or less, at a maximum of $50 per day, up to 2 days.
- **Reimbursement for trip interruption** In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services** Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

ENGINE (Gas/Diesel): All internally lubricated parts within the engine plus the cylinder heads, engine block, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, oil pump drive sprocket, timing chain/belt, and timing chain tensioner. The oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part.

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, all bearings, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part.

SEALS & GASKETS: Covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Options:

4- or 6-inch Lift Kit: Available with a surcharge.

Oversized/Undersized Tires: Available for an additional fee.

Personal Use Snowplow: Available with a surcharge.

Commercial Use: Available with a surcharge.

High-Tech: Included on Powertrain coverage with no surcharge.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

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DIESELWRAP VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

This coverage is designed to "wrap" around any manufacturer's diesel engine warranty. Available for vehicles 5 years old or newer with up to 60,000 miles at time of purchase of the vehicle service agreement.

Deductible:

Standard:
$100

Optional:
$0, $50, $100 disappearing, or $200

Benefits:

- **Reimbursement of manufacturer's deductible** for parts under manufacturer's warranty and covered by the service agreement up to $100 per occurrence
- **Reimbursement for car rental or rideshare**
  In the event of mechanical breakdown of a covered component, reimbursement for actual expenses incurred for substitute transportation at a maximum daily rate of $50 per day, up to 7 days.
- **Reimbursement for trip interruption**
  In the event of a mechanical breakdown of a covered component and you are more than 100 miles away from home, reimbursement for expenses incurred for meals and/or lodging up to a maximum of $150 per day, not to exceed a total of $450.
- **Emergency roadside services**
  Including Tire Service - changing of flat tire with inflatable spare; Battery Service - starting a vehicle with a booster battery; Delivery Service - coverage for the fee associated with bringing fuel or fluid to your disablement location (you must pay for the fuel or fluid); Towing Service - Tow to the nearest repair facility, up to 50 miles not to exceed $200.

DieselWrap coverage is designed to "wrap" around the manufacturer's diesel engine warranty specifically excluding diesel engine components.

Coverage is subject to deductible, limitations, and exclusions listed in the service agreement.

Seals & Gaskets:

Covered on listed components for vehicles with less than 125,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Options:

4- or 6-inch Lift Kit: Available with a surcharge.
Oversized/Undersized Tires: Available for an additional fee.
Personal Use Snowplow: Available with a surcharge.
Commercial Use: Available with a surcharge.
High-Tech: Included on DieselWrap coverage with no surcharge.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the vehicle service agreement for additional terms, conditions, limitations and exclusions. For questions regarding this product, please call the administrator.

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NAC Core Coverage Class Guide

Coverages: *Pinnacle, Preferred, Medallion, Powertrain, Pinnacle EV, Pinnacle Plus and High Tech Coverages*

Manufacturer	Model	Class
Acura	NSX / NSX-T	N/A
	Integra GS-R / R-Type / All Turbo & Supercharge Models	A6
	All S Type Models / All 4WD & AWD Models	A5
	All Other Models	A4
Audi	All 10 & 12 Cylinder Models / All Road V6 / S & RS Series / R8 / TT RS / TT S / SQ Series	N/A
	All A8 / All Turbo & Supercharge / All 4WD & AWD Models / A3 e-Tron Hybrid	E7
	All Other Models	E6
BMW	All 8, 10 & 12 Cylinder Models / All M Series Models / All 7 & 8 Series Models / Alpina B7 / i3 / i8 / Z8	N/A
	i3 / All Active Hybrid / Diesels / All Turbo & Supercharge / All 4WD & AWD Models	E7
	All 4 & 6 Cylinder Models	E5
Buick	Enclave 4WD / All Turbo & Supercharge Models	D6
	Enclave 2WD / Lucerne / All Other 4WD & AWD Models	D5
	All Other Models	D4
Cadillac	Escalade 4WD	D9
	ELR (EV) / Escalade 2WD / All Turbo & Supercharge Models / All 4WD & AWD Models	D8
	All Other Models	D7
Chevrolet	Corvette Z06, ZR1 / Camaro ZL1, Z28 (2014 - Current)	N/A
	All Other Corvette Models	D9
	SSR	D8
	All Other Turbo Models	D7
	1 Ton 4WD Models / Camaro SS / Chevrolet SS / Colorado 4WD Diesel / 4WD Turbo: Equinox, Traverse, Trax	D6
	1 Ton 2WD Models / 2WD Turbo: Camaro, Equinox, Impala, Malibu, Traverse, Trax / Traverse, Uplander 4WD / Colorado 2WD Diesel	D5
	Traverse 2WD / Uplander 2WD / All Other 4WD Models	D4
	Bolt (EV) / Spark (EV) / Volt (EV) / All Other 2WD Models	D3
	Turbo: Cobalt, Cruze, Sonic Models	D4
	Aveo / Cavalier / Cobalt / Cruze / Sonic / Spark	D2
Chrysler	Prowler	D8
	All Turbo & Supercharge / All 4WD & AWD Models	D6
	All Other Models	D3
Dodge	Viper / Ram SRT-10 / SRT Hellcat / SRT Demon	N/A
	ALL Other SRT Models	D8
	All V10 Truck & Vans	D7
	Sprinter / All AWD Cars / All Other Turbo & Supercharge Models	D6
	1 Ton 4WD Models	D6
	1 Ton 2WD Models / Turbo Dart Model	D5
	All Other 4WD Trucks / Vans / SUVs / Crossovers	D4
	All Other 2WD Models	D3
Fiat	500e (EV) / All Turbo & Supercharge Models	E2
	All Other Models	E1
Ford	Ford GT / Mustang: Cobra, Boss, Mach I, Saleen, Roush, Steeda, Shelby GT, GT350, GT500, GT-H, GT-KR	N/A
	F250 & F350 Diesel 4WD / SVT Lighting / Harley Davidson / Raptor	D6
	F250 & F350 Diesel 2WD / F350 Gas 4WD	D5
	F150 & Expedition Ecoboost Turbo (All) / Focus RS / F250 Gas 4WD / F350 Gas 2WD / All Other Turbo & Supercharge Models	D4
	All Other 4WD EcoBoost Turbo Models / Mustang GT / Explorer & Expedition 4WD	D3
	All 2WD EcoBoost Turbo Models / F250 Gas 2WD / Explorer & Expedition 2WD / Focus (EV) / All Other 4WD & AWD Models	D2
	All Other 2WD Models	D1
Genesis	All Turbo & Supercharge / 4WD & AWD Models	A5
	All Other Models	A3
GMC	Canyon Diesel 4WD / All Denali Models / C3 / 1 Ton 4WD Models / All Other Turbo Models	D7
	Canyon Diesel 2WD / 1 Ton 2WD Models / Terrain Turbo 2WD / Acadia 4WD	D6
	Acadia 2WD / All Other 4WD Models	D5
	All Other 2WD Models	D4
Honda	S2000 / All Other Turbo & Supercharge Models	A4
	Civic SI / All other Models	A3
	Civic Turbo / Accord Hybrid / Civic Hybrid / Clarity (EV) / Fit (EV)	A2
	Accord / Civic / Fit / Crosstour	A1
Hummer	H1 / All Other Models	N/A
	H2	D9
	H3	D7
Hyundai	All Turbo & Supercharge / 4WD & AWD Models	A4
	Ioniq (EV) / Kona (EV)	A3
	All Other Models	A2
Infiniti	All Turbo & Supercharge Models	A6
	All 4WD & AWD / IPL Models / Red Sport Models	A5
	All 2WD Models	A4
Isuzu	All 4WD & AWD Models	A5
	All 2WD Models	A4
Jaguar	All 8, 10 & 12 Cylinder Models / All R Models / Project 7	N/A
	All Turbo & Supercharge Models / I-Pace (EV)	E7
	All 6 Cylinder	E5
Jeep	Grand Cherokee Trackhawk	NE
	All Turbo & Supercharge Models	D6
	All 4WD & AWD Models	D5
	All 2WD Models	D3

Manufacturer	Model	Class
Kia	All Turbo & Supercharge Models	A4
	Soul (EV) / All 4WD Models	A3
	All Other Models	A2
Land Rover	All 8 Cylinder Supercharge Models	N/A
	All Other Models	E7
Lexus	LFA	N/A
	All Turbo & Supercharge / 4WD & AWD Models	A5
	All Other Models	A4
Lincoln	All 4WD & AWD Models	D4
	All Other Models	D3
Mazda	All Other Turbo & Supercharge / AWD Cars	A7
	MazdaSpeed Models	A6
	626 / 929 / Millenia / All 4WD Trucks, Vans, SUVs, Crossovers	A5
	RX8	A4
	All Other Models	A3
Mercedes Benz	All 8, 10 & 12 Cylinder Models / All AMG Models / Sprinter /Metris / SLR McLaren / E55 / G55	N/A
	All Turbo & Supercharge Models / 4WD & AWD Models / B-Class (EV)	E7
	All Other Models	E6
Mercury	Marauder	D4
	All Turbo & Supercharge Models / All 4WD & AWD Models	D2
	All Other Models	D1
Mini	All Turbo & Supercharge Models / All 4WD & AWD Models	E6
	All Other Models	E5
Mitsubishi	All Other Turbo & Supercharge Models	A5
	i-MiEV (EV) / All 4WD & AWD Models	A4
	All Other Models	A3
Nissan	GT-R	N/A
	Armada, Frontier, Quest, Murano 4WD / All Other Turbo & Supercharge Models / Titan XD	A6
	350Z / 370Z / All Other 4WD & AWD Trucks, Vans, SUVs, Crossovers	A5
	Armada, Frontier, Quest, Murano 2WD / Juke Turbo (All) / Sentra (Turbo) / Altima AWD / Maxima AWD	A4
	Altima / Maxima / All other 2WD Trucks, Vans, SUVs, Crossovers / All Other Models AWD	A3
	Leaf (EV) / All Other Models	A2
	Versa	A1
Oldsmobile	All Turbo & Supercharge Models / All 4WD & AWD Models	D6
	Aurora	D5
	All Other Models	D4
Pontiac	Firebird Formula, Firehawk, GTO, Trans Am	D6
	All Turbo & Supercharge Models / All 4WD & AWD Models	D5
	G5 / Sunfire / All Other Models	D2
Ram	All ProMaster Models / Ram 1500 Turbo Diesel (All) / All Other Turbo & Supercharge Models	D6
	1 Ton 4WD Trucks, Vans	D6
	1 Ton 2WD Trucks, Vans	D5
	All Other 4WD Trucks, Vans	D4
	All Other 2WD Trucks, Vans	D3
Saturn	All Red Line Models	D6
	All 4WD & AWD Vans, SUVs	D5
	All 2WD Vans, SUVs	D4
	All Other Models	D3
Smart Car	ForTwo (EV)	E2
	All Other Models	E1
Subaru	All Turbo & Supercharge Models	A6
	All Other Models	A4
Suzuki	All Turbo & Supercharge Models	A5
	All 4WD & AWD Models	A4
	All 2WD Models	A3
Toyota	All Turbo & Supercharge Models	A6
	Venza AWD / All 4WD & AWD Trucks, Vans, SUVs, Crossovers	A4
	All 2WD Trucks, Vans, SUVs, Crossovers	A3
	All Other Models	A2
	Avalon / Camry / Corolla / Matrix / Scion / Solara / Venza 2WD / Yaris	A1
Volkswagen	All 10 & 12 Cylinder Models / Phaeton W12 / Passat W8 4 Motion	N/A
	Phaeton V8	E4
	2017+: Atlas / Eurovan / Routan / Touareg	D6
	2017+: All Diesel Models / Golf R32 / All 4WD & AWD Models / Turbo & Supercharge Models	D5
	2017+: All Other Models	D4
	All Other: Atlas / Eurovan / Routan / Touareg	E3
	e-Golf (EV) / All Other: All Diesel Models / Golf R32 / All 4WD & AWD Models / Turbo & Supercharge Models	E2
	All Other Models	E1
Volvo	All Turbo & Supercharge Models / AWD / 4WD Models	E5
	All Other Models	E3

NAC Core Coverage Vehicle Eligibility Guidelines

Coverages:

Pinnacle Coverage – Current model year plus 10 years back, 0-156,000 miles at time of sale
Preferred Coverage - Current model year plus 15 years back, 0-156,000 miles at time of sale
Medallion Coverage - Current model year plus 15 years back, 0-156,000 miles at time of sale
Powertrain Coverage - Current model year plus 15 years back, 0-156,000 miles at time of sale
Electric Vehicle (EV) Coverage* - Current model year plus 2 years back, 0-156,000 miles at time of sale.
**Electric Vehicle's (EV) are available for Pinnacle coverages only.*

Standalone Coverages:

Pinnacle Plus - Current model year plus 1 year back, 0-3,000 miles at time of sale
High Tech Coverage - Current model year plus 2 years back, 0-24,000 miles at time of sale

Contract MUST be sold at time of vehicle sale.
Term months are added to vehicle sale date and term miles are added to odometer reading at time of sale.
Models of generally accepted makes are introduced from time to time. Please contact NAC for information regarding proper classification of these vehicles.
See NAC Class Guide for eligible makes and models. Vehicles not listed may not be eligible for coverage.
Model Year Eligibility changes on January 1 of the New Year.

Ineligible Vehicle Makes (including but not limited to):

Alfa Romeo, Aston Martin, Bentley, Bugatti, Daewoo, Ferrari, Fisker, Lamborghini, Lotus, Maserati, McLaren, Noble, Pagani, Peugeot, Porsche, Renault, Rolls Royce, Saab, Tesla.

Vehicles excluded from coverage

Vehicles modified from original manufacturer's specifications are not eligible (unless appropriate guidelines are followed)
Trucks, Utility Vehicles and Vans may not exceed one ton rating (1 ton).
Vehicles with engines exceeding 10 cylinders.
Limited production vehicles
Vehicles that have been issued a branded title. *Including but not limited to: salvage/refundable, salvage theft, assembled, dismantled, scrap, fire, flood, physical damage, saltwater, frame change, motor change, body exchange, junk or parts only…*
"Gray Market", "Lemon Law" or "Kit Car" vehicles.
Commercially used vehicles *(unless appropriate guidelines are followed - see below)*
Vehicles owned by or used by a government entity, agency, or municipality.
Competitively driven vehicles
RV's / Motorhomes
Alternative Fuel Vehicles: (HICEV), (FCV), (FCEV). Certain models defined as "Electric", "Hybrid" or "Plug-in Hybrid" are accepted.
**Please refer to class guide for covered (EV) models.*

Commercial Use Deifinition

Commercial Use is defined as vehicles used for the purpose of livery, farming or ranching, pushing, pulling or hauling material of any kind, route work, job-site activities, service or report work, has been issued commercial plates in the state in which it is titled, or advertises a commercial enterprise with signage on said vehicle. Vehicles used for snow removal must be equipped with factory installed or factory authorized snowplow package. Usage must not exceed manufacturer's ratings and/or limitations.

Commercial use surcharge must be submitted in the Company Name and Name of Primary Driver are submitted as co-purchasers.
If vehicle is titled in a business name but will be for personal use, an Affidavit of Personal Use (located in the Forms section of Express Lane) can be submitted in lieu of the Commercial Surcharge.

Certified Pre-Owned Program

The Dealer Solution
In Partnership with…

4311 Bannockburn Road Florence, SC 29505 ■ Phone: 843-536-0506 ■ Cell: 803-606-3464 ■ E-mail: jack.davis@thedealersolution.net

Sell Vehicles Faster & Earn Top Profits With Our Certified Program!

2 Coverage levels & 3 Terms to choose from.

National Auto Care's Certified Limited Warranty Program allows you to offer high-quality vehicles that earn higher resale value. Vehicles must meet National Auto Care's Inspection Checklist. Inspection can be completed at your dealership. Up-sell to an National Auto Care Vehicle Service Agreement eliminates the cost of the warranty.

Program includes one coverage level – with or without Roadside Assistance benefits – and one term per dealership.

Choose from:

DELUXE: High level stated component limited warranty.

or;

POWERTRAIN: Basic component limited warranty for standard parts of the engine, transmission, drive axle, and turbo/supercharger.

with or without;

ROADSIDE ASSISTANCE: 24/7 service for minor mechanical issues, flat tires, dead batteries, if out of gas, or the engine needs fluids; towing service to a repair facility when vehicle is disabled; car rental coverage while vehicle is repaired.

and a term of 3/3, 6/6 or 12/12!

CERTIFIED℠
Administered by NATIONAL AUTO CARE

DEDUCTIBLE

Standard
$100

QUICK DETAILS

- Terms of 3/3, 6/6, or 12/12 (only one term per dealer)
- Available for vehicles 10 years old or newer with up to 100,000 miles
- Fully insured
- RRP & Reinsurance programs
- 2 Classes
- Non-transferrable
- Custom marketing materials available (see back)

SEALS & GASKETS

Covered on all listed components.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the contract for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at: 800-548-1875.

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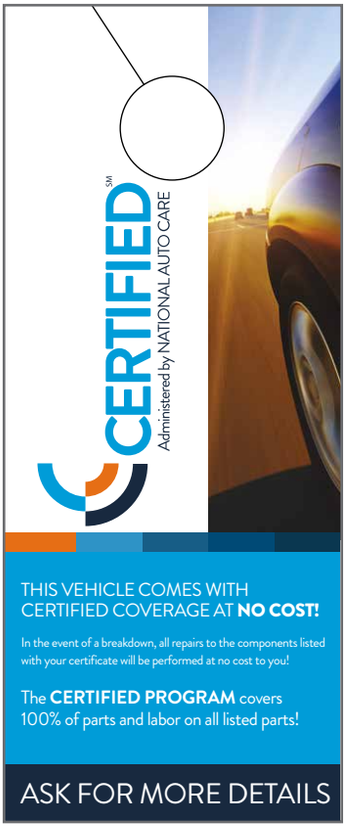
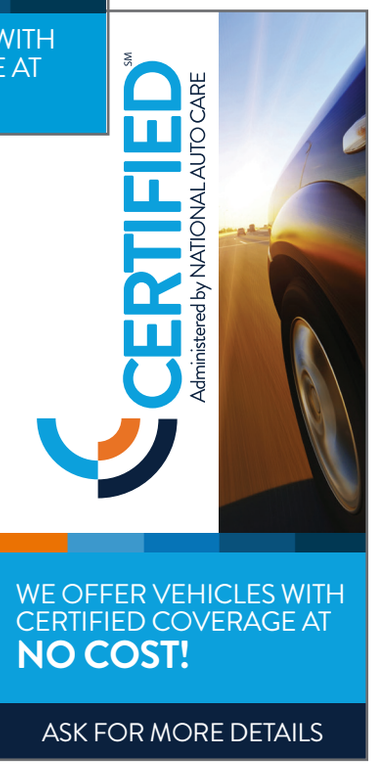
The following Certified Program Marketing Materials are available and can be customized to include dealer/seller's logo for no additional cost. To customize, simply send us a high quality logo in JPG, PDF or EPS format! For print pricing, please contact Client Relations at 800-548-1875.

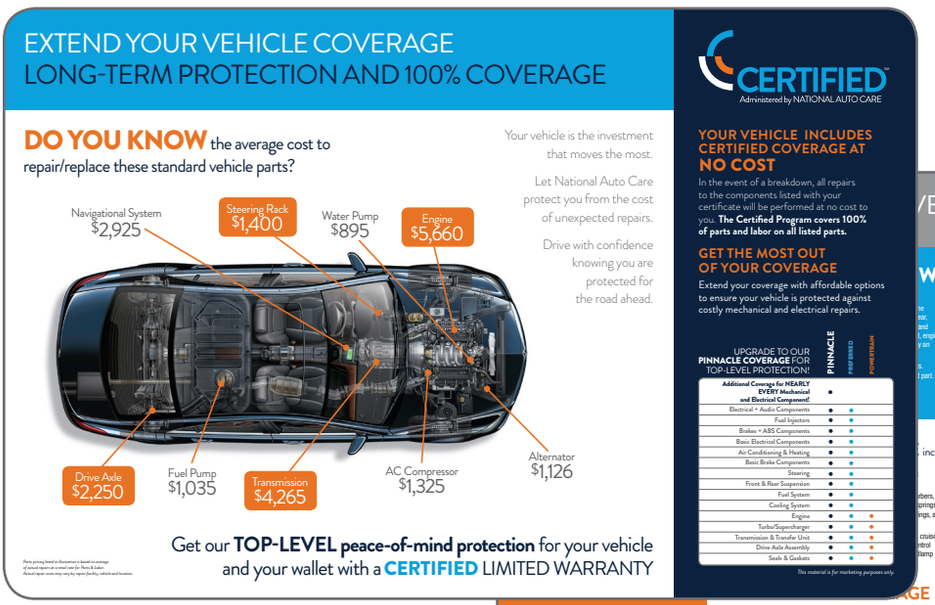


3.5" x 8.5" Mirror Hanger

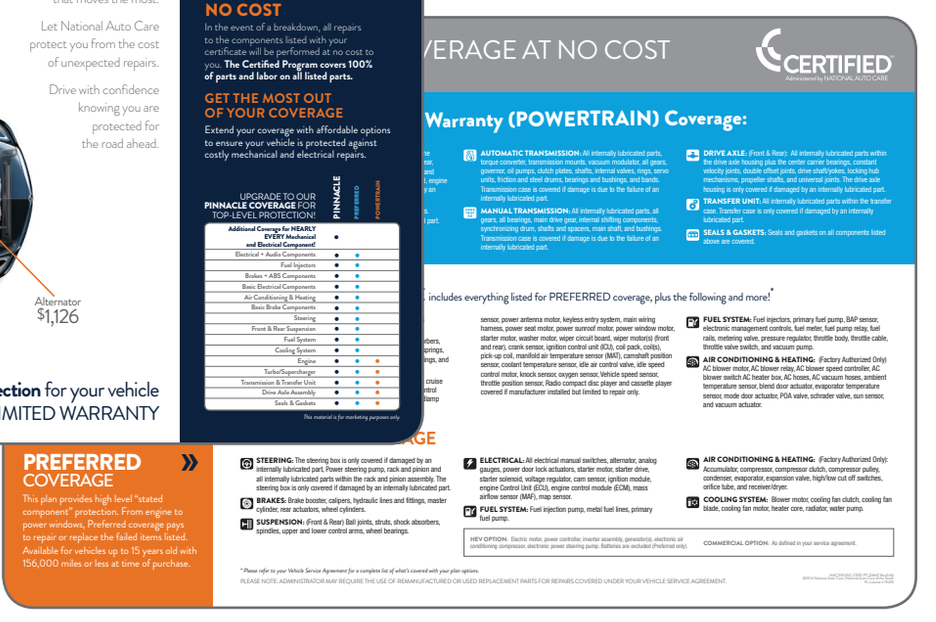
7" x 3" Window Clings

2' x 4' Banner w/Grommets Vertical OR Horizontal





17" x 11" Desk Mat



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CERTIFIED LIMITED DELUXE WARRANTY COVERAGE

ENGINE: (Gas/Diesel) All internally lubricated parts within the engine plus the engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, and oil pump drive sprocket. The cylinder head, engine block, oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBOCHARGER/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, and bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, all bearings, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, and bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY: (Front & Rear) All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case Transfer case is only covered if damaged by an internally lubricated part.

BRAKES: Master cylinder, brake booster, wheel cylinders, hydraulic lines and fittings, calipers, rear actuators, ABS sensors and ABS pump.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is only covered if damaged by an internally lubricated part.

ELECTRICAL: Starter motor, starter solenoid, starter drive, alternator, voltage regulator, ignition module, cam sensor, engine control computer (ECM), wiper motor, washer motor, analog gauges, electrical manual switches, electronic instrument cluster, electronic ignition management controls, electronic fuel management controls, power window motor, power door lock actuators, power sunroof motor, convertible top motor, cruise control servo, cruise control module, power seat motor, power antenna motor, and power mirror motor.

AIR CONDITIONING & HEATING: (Factory Authorized Only) Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, high/low cutoff switches, orifice tube, and receiver/dryer.

FRONT & REAR SUSPENSION: Ball joints, struts, spindles, upper and lower control arms, and wheel bearings.

FUEL SYSTEMF: Fuel injection pump, fuel Injectors, metal fuel lines, and primary fuel pump.

COOLING SYSTEM: Blower motor, cooling fan clutch, cooling fan blade, cooling fan motor, heater core, radiator, and water pump.

SEALS & GASKETS: Seals and gaskets on all components listed above are covered

CERTIFIED℠
Administered by NATIONAL AUTO CARE

ALL COVERAGE PLANS INCLUDE THE FOLLOWING BENEFITS:

SUBSTITUTE TRANSPORTATION: **In the event of a mechanical breakdown of a covered component the Agreement Holder will be REIMBURSED for the actual expense incurred for substitute transportation at the maximum daily rate of forty ($40.00) dollars per day based on Labor Time (Example: .10 to 8.0 labor hours = One Day Rental, 8.1 to 16 labor hours = Two Days Rental, 16.1 to 24.0 labor hours = Three Days Rental, Etc.) (maximum of two hundred forty ($240.00) dollars per visit) for approved repairs. Substitute transportation must be supplied by the issuing dealer or a duly licensed rental agency. ONE additional day of rental coverage will be available to the Agreement Holder for parts delay to a covered component under this Agreement. ONE Additional day of Rental will be available to the Agreement Holder if a visual inspection of said Vehicle has occurred using a Third Party Inspection Agency causing a delay in covered repairs. Maximum of two hundred forty ($240.00) dollars per visit.**

TRIP INTERRUPTION: **In the event of a mechanical breakdown of a covered component or part, Administrator will REIMBURSE Agreement Holder a maximum of one hundred fifty ($150.00) dollars per day, not to exceed a total of four hundred fifty ($450.00) dollars (Three days), for expenses incurred by Agreement Holder for meals and/or lodging, provided: Agreement Holder cannot operate Agreement Holder's Vehicle due to a mechanical breakdown covered by this Agreement and are more than 100 miles away from home, and expenses are incurred between the time of breakdown and the time repairs are completed. (The date of breakdown shall be considered the first day.) One day's trip interruption expense shall be allowed for each eight hours, or portion thereof, of required manual flat-rate labor time. A detailed receipt must be submitted to Administrator before reimbursement will be made.**

Emergency Roadside Service: **24-hour Roadside Service is provided when Your Vehicle is disabled as long as Your Service Agreement is in effect, and is available by calling 1-866-218-4522 (limit one service per disablement). Please provide the dispatcher with Your PRODUCER CODE which is 42790, and Your AGREEMENT NUMBER along with PLAN LETTER which is DS.**

Mechanical First Aid: **Any service requiring a minor adjustment (exclusive of parts) to enable a disabled Vehicle to proceed under its own power (where available). Tire Service: The changing of flat tire with an inflatable spare. Battery Service: Attempting to start a Vehicle with a booster battery.**

Delivery Service: **We will cover the cost of delivering needed fuel or fluid to Your disablement location (You must pay for the cost of the actual goods).**

Towing Service: **A tow to the nearest Repair Facility up to 50 miles not to exceed two hundred ($200) dollars.**

Locksmith Services: **If keys are locked inside the Vehicle, a locksmith will be dispatched for services.**

DS The Dealer Solution

Products for Older or High Mileage Vehicles

The Dealer Solution
In Partnership with…

4311 Bannockburn Road Florence, SC 29505 ■ Phone: 843-536-0506 ■ Cell: 803-606-3464 ■ E-mail: jack.davis@thedealersolution.net

NATIONAL AUTO CARE

PRE-OWNED PLUS VEHICLE SERVICE AGREEMENT

Any time, any miles offered on all coverage levels

Exclusionary:

This coverage is our most comprehensive limited liability protection. Available for vehicles 15 years old or newer with up to 150,000 miles on the odometer at the time of purchase of the vehicle service agreement.

Powertrain Plus:

Provides our highest level of "stated component" limited liability coverage. Available for vehicles 15 years old or newer with up to 150,000 miles on the odometer at time of purchase of vehicle service agreement.

Powertrain:

Component coverage offering protection for most parts of the engine, transmission, drive axle and turbo/supercharger. Available for vehicles 15 years old or newer with up to 150,000 miles at time of purchase of the vehicle service agreement.

Engine Only:

Stated component limited liability coverage for the engine and turbo/supercharger. Available for vehicles 15 years old or newer with up to 150,000 miles at time of purchase of the vehicle service agreement.

Deductible:

Standard:
$250

Optional:
$0, $250 disappearing, or $100

Additional Benefits:

- Reimbursement for car rental while vehicle is repaired due to a covered mechanical breakdown up to $50/day for 7 days; reimbursement for rideshare while vehicle is repaired due to covered mechanical breakdown up to $50/day for 2 days
- Reimbursement for meals and lodging while vehicle is repaired, when 100+ miles from home
- Emergency roadside services including mechanical first aid, tire service, battery service, delivery service, towing, and locksmith services

Options:

Hybrid/Electric Vehicle (HEV): Available for an additional fee on Engine Only, Powertrain, and Powertrain Plus coverages only. Included on Exclusionary coverage.

Lift Kit (up to 6 inches): Available with a surcharge on all standard vehicle plans.

Oversized/Undersized Tires: Available for an additional fee on all standard vehicle plans.

Commercial Use: Available with a surcharge on all standard vehicle plans.

High-Tech: Available for an additional fee on Engine Only, Powertrain, and Powertrain Plus coverages only. Included on Exclusionary coverage.

Seals & Gaskets:

Included on all covered components under all plans.

At-a-Glance Comparison

PLAN	AVAILABLE TERMS MONTHS/MILES	START DATE	ELIGIBILITY MODEL YEARS & MILES	LIMIT OF LIABILITY	COVERAGE DETAILS	ADDITIONAL BENEFITS
EXCLUSIONARY	3/3, 6/6, 12/12, 24/24, 36/36, 48/48,60/60	Add-on Time and Mileage	Current year plus 15 years back 0 - 150,000 Any year/ Any Mileage	ACV	***BEST*** ***Exclusionary Coverage*** (Comprehensive limited liability protection covering everything BUT listed exclusions)	Roadside Assistance Trip Interruption Substitute Transportation
POWERTRAIN PLUS	3/3, 6/6, 12/12, 24/24, 36/36, 48/48,60/60	Add-on Time and Mileage	Current year plus 15 years back 0 - 150,000 Any year/ Any Mileage	$7,500	***BETTER*** ***Named Component Limited Liability Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation
POWERTRAIN	3/3, 6/6, 12/12, 24/24, 36/36, 48/48,60/60	Add-on Time and Mileage	Current year plus 15 years back 0 - 150,000 Any year/ Any Mileage	$5,000	***GOOD*** ***Named Component Limited Liability Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation
ENGINE ONLY	3/3, 6/6, 12/12, 24/24, 36/36, 48/48,60/60	Add-on Time and Mileage	Current year plus 15 years back 0 - 150,000 Any year/ Any Mileage	$5,000	***BASIC*** ***Named Component Limited Liability Coverage*** (Only components listed on agreement are covered)	Roadside Assistance Trip Interruption Substitute Transportation

NATIONAL AUTO CARE

Administered by:
National Auto Care Corp.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
800-548-1875
NATIONALAUTOCARE.com

In Florida, administered by:
National Auto Care of the South
FL License #19255

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the agreement for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at 800-548-1875.

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NATIONAL AUTO CARE

ELITE VEHICLE SERVICE AGREEMENT

Top quality vehicle coverage & benefits

Premium ELITE:

This top-level limited liability coverage includes Standard and Powertrain coverage PLUS additional coverages.

Standard ELITE:

This mid-level limited liability coverage includes Powertrain coverage PLUS additional coverages.

Powertrain ELITE:

This powertrain limited liability coverage offers protection for many parts of the engine, transmission, and drive axle.

Deductible:

Based on Coverage Choice and Dealer Selection:

$100

$250

Additional Benefits:

- Reimbursement of manufacturer deductible for parts covered under manufacturer's warranty if those same parts are covered under Elite
- Car rental or rideshare coverage while vehicle is repaired
- Reimbursement for trip interruption
- 24-hour emergency roadside assistance
  - Tire service
  - Battery service
  - Delivery service
  - Towing service
  - Locksmith service

Surcharges:

A mandatory surcharge is added to the base rate for any vehicle that is equipped with:

- Turbo/Supercharger
- 4x4/AWD

Note: Selling price of agreement cannot exceed half of the Limit of Liability amount.

Limits of Liabilities are as follows:

TERM	LIMIT OF LIABILITY
3 or 6 month	$1,500
12 or 18 month	$2,500
24, 30 or 36 month	$3,500
42 or 48 month	$4,500
60 month	$6,000

Elite Program - At-a-Glance Comparison

PLAN	AVAILABLE TERMS MONTHS/MILES	ELIGIBILITY MILES	LIMITS OF LIABILITY	START DATE	ELIGIBILITY MODEL YEARS	COVERAGE DETAILS	ADDITIONAL BENEFITS
PREMIUM	3/3, 6/6	Any	$1,500	Vehicle Sale Date	Any	BEST	Roadside Assistance Trip Interruption Substitute Transportation Renewable Transferable
	12/12, 18/18		$2,500				
	24/24, 30/30, 36/36	0-125,000	$3,500				
	42/42, 48/48,		$4,500				
STANDARD	3/3, 6/6	Any	$1,500	Vehicle Sale Date	Any	GOOD	Roadside Assistance Trip Interruption Substitute Transportation Renewable Transferable
	12/12, 18/18		$2,500				
	24/24, 30/30, 36/36	0-125,000	$3,500				
	42/42, 48/48,		$4,500				
	60/100		$6,000				
POWERTRAIN	3/3, 6/6	Any	$1,500	Vehicle Sale Date	Any	BASIC	Roadside Assistance Trip Interruption Substitute Transportation Renewable Transferable
	12/12, 18/18		$2,500				
	24/24, 30/30, 36/36	0-125,000	$3,500				
	42/42, 48/48,		$4,500				
	60/100		$6,000				

NATIONAL AUTO CARE

Administered by:
National Auto Care Corp.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
800-548-1875
NATIONALAUTOCARE.com

In Florida, administered by:
National Auto Care of the South
FL License #19255

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF ORIGINAL EQUIPMENT MANUFACTURER PARTS, NON-ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS OR USED PARTS FOR REPAIRS COVERED UNDER THE VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the agreement for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at 800-548-1875.

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NATIONAL AUTO CARE

Premium ELITE

Solid Protection & Great Benefits

BENEFITS

- Reimbursement of deductible for parts covered under manufacturer's warranty.
- Car rental coverage while your vehicle is being repaired.
- Reimbursement for meals and lodging while your car is being repaired, when you're far away from home.
- Roadside service for minor mechanical issues, flat tires, dead batteries, and if you run out of gas or your engine needs fluids.
- Towing service to a repair facility when your car is disabled.
- Onsite locksmith service, should you accidentally lock your keys in your vehicle.

ADDITIONAL OPTION

Seals & Gaskets:

Covered on all listed components

Restrictions & limitations may apply.
See contract for complete details.

NOTE: Selling price of contract cannot exceed half of the Limit of Liability amount.

Limits of Liabilities are as follows:

TERM	LIMIT OF LIABILITY
3 or 6 month	$1,500
12 or 18 month	$2,500
24, 30 or 36 month	$3,500
42, 48 or 60 month	$4,500

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ENGINE: (Gas/Diesel): All internally lubricated parts within the engine, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, and oil pump drive sprocket. The cylinder head, engine block, oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part. (Turbo/Supercharger surcharge must be checked for coverage to apply).

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, and bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bearings and bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY: (Front & Rear) All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part. (4x4/AWD surcharge must be checked for coverage to apply).

BRAKES: Calipers (front & rear) and brake master cylinder. Brake booster, hydraulic lines and fittings, rear actuators, and wheel cylinders.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is only covered if damaged by an internally lubricated part.

ELECTRICAL COMPONENTS: All electrical manual switches, alternator, analog gauges, power door lock actuators, starter drive, starter motor, starter solenoid, and voltage regulator. Cam sensor, ignition module, engine control unit (ECU), engine control module (ECM), map sensor, and mass airflow sensor.

AIR CONDITIONING: (Factory Authorized Only) Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, and high/low cut off switches. Orifice tube and receiver/dryer.

FRONT & REAR SUSPENSION: Ball joints, struts, spindles, upper and lower control arms, and wheel bearings.

FUEL SYSTEM: Primary fuel pump and metal fuel lines.

COOLING SYSTEM: Blower motor, cooling fan clutch, cooling fan blades, cooling fan motor, and water pump. Heater core and radiator.

SEALS & GASKETS: Seals and gaskets are covered when REQUIRED in connection with the repair or replacement of the parts listed above.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the contract for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at: 800-548-1875.

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NATIONAL AUTO CARE

Standard ELITE

Solid Protection & Great Benefits

BENEFITS

- Reimbursement of deductible for parts covered under manufacturer's warranty.
- Car rental coverage while your vehicle is being repaired.
- Reimbursement for meals and lodging while your car is being repaired, when you're far away from home.
- Roadside service for minor mechanical issues, flat tires, dead batteries, and if you run out of gas or your engine needs fluids.
- Towing service to a repair facility when your car is disabled.
- Onsite locksmith service, should you accidentally lock your keys in your vehicle.

ADDITIONAL OPTION

Seals & Gaskets:

Covered on all listed components

Restrictions & limitations may apply.
See contract for complete details.

NOTE: Selling price of contract cannot exceed half of the Limit of Liability amount.
Limits of Liabilities are as follows:

TERM	LIMIT OF LIABILITY
3 or 6 month	$1,500
12 or 18 month	$2,500
24, 30 or 36 month	$3,500
42, 48 or 60 month	$4,500

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ENGINE: (Gas/Diesel): All internally lubricated parts within the engine, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, and oil pump drive sprocket. The cylinder head, engine block, oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part. *(Turbo/Supercharger surcharge must be checked for coverage to apply).*

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, and bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bearings and bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY: (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/ yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part. *(4x4/AWD surcharge must be checked for coverage to apply).*

SEALS & GASKETS: Seals and gaskets are covered when REQUIRED in connection with the repair or replacement of the parts listed above.

BRAKES: Calipers (front & rear) and brake master cylinder.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is only covered if damaged by an internally lubricated part.

ELECTRICAL COMPONENTS: All electrical manual switches, alternator, analog gauges, power door lock actuators, starter drive, starter motor, starter solenoid, and voltage regulator.

AIR CONDITIONING: (Factory Authorized Only): Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, and high/low cut off switches.

FRONT & REAR SUSPENSION: Ball joints, struts, spindles, upper and lower control arms, and wheel bearings.

FUEL SYSTEM: Primary fuel pump and metal fuel lines.

COOLING SYSTEM: Blower motor, cooling fan clutch, cooling fan blades, cooling fan motor, and water pump.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the contract for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at: 800-548-1875.

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NATIONAL AUTO CARE

Powertrain ELITE

Solid Protection & Great Benefits

BENEFITS

- Reimbursement of deductible for parts covered under manufacturer's warranty.
- Car rental coverage while your vehicle is being repaired.
- Reimbursement for meals and lodging while your car is being repaired, when you're far away from home.
- Roadside service for minor mechanical issues, flat tires, dead batteries, and if you run out of gas or your engine needs fluids.
- Towing service to a repair facility when your car is disabled.
- Onsite locksmith service, should you accidentally lock your keys in your vehicle.

ADDITIONAL OPTION

Seals & Gaskets:
Covered on all listed components.

Restrictions & limitations may apply.
See contract for complete details.

ENGINE: (Gas/Diesel): All internally lubricated parts within the engine, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, and oil pump drive sprocket. The cylinder head, engine block, oil pan and valve covers are only covered if damaged by an internally lubricated part.

TURBO/SUPERCHARGER: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part. (Turbo/Supercharger surcharge must be checked for coverage to apply).

AUTOMATIC TRANSMISSION: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, and bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts, all gears, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, bearings and bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.

DRIVE AXLE ASSEMBLY: (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/ yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is only covered if damaged by an internally lubricated part.

TRANSFER UNIT: All internally lubricated parts within the transfer case. Transfer case is only covered if damaged by an internally lubricated part. (4x4/AWD surcharge must be checked for coverage to apply).

SEALS & GASKETS: Seals and gaskets are covered when REQUIRED in connection with the repair or replacement of the parts listed above.

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

Programs and coverages may vary by state/lender.

Please refer to the contract for additional terms, conditions, limitations and exclusions. For questions, contact the administrator at: 800-548-1875.

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NATIONAL AUTO CARE

SERVICE DRIVE

National Auto Care offers a program to help dealers increase both VSA penetration and their service sales* by selling service plans after the date of the vehicle purchase through our **Service Drive Program**.

To request Service Drive for a dealership from National Auto Care, please see the following criteria:

- The dealership's primary F&I account must be actively producing for at least 180 days with a loss ratio below 70%.
- Service drive accounts must be approved by National Auto Care prior to installation. Applications for approval should be submitted to your FAST representative at (800) 548-1875, option 4.
- Upon approval, addendum to dealer's existing service contract sales agreement must be executed and submitted.
- Service drive accounts are identified with an **SD** prefix, and the following guidelines apply:
  - Additional premium will be required for service drive sales.
  - A used car inspection report must be completed and all needed repairs performed prior to sale of a service contract. Copies of all resulting repair orders must be noted on the inspection report.
  - Claims occurring within the **first 30 days** or **1000 miles** after contract purchase are not covered.
  - European vehicles **(other than Volkswagen)** are **not eligible** for coverage purchased after the date of vehicle sale.*
  - Vehicles with a **sale odometer** in excess of **72,000 miles** are **not eligible** for coverage purchased after the date of vehicle sale.
  - ***The Elite program is not available for purchase after the date of vehicle sale.***

The following documents must be submitted for all contracts sold after the date of vehicle purchase:

1. Customer acknowledgment of waiting period of 30 days and 1,000 miles. This form is available in the Forms section of Express Lane.
2. Completed dealership inspection report.
3. Copies for all repair orders to address issues noted on inspection report.

***The following vehicle brands are not eligible for Service Drive Program:** Audi, BMW, Fiat. Jaguar, Porsche, Land Rover, Mercedes Benz, Mini, Smart, Volvo

NATIONAL AUTO CARE

PAYMENT PLAN PROGRAM OPERATIONS MANUAL

CHECKLIST BEFORE SUBMITTING SPP CONTRACTS

- ☐ Customer address & phone number is complete
- ☐ Ensure proper Dealer Code is entered
- ☐ Confirm that amount financed is not to exceed the greater of:
  - $1,000 over the dealer cost or 200% of the dealer cost
- ☐ Verify 10% down payment is received and customer monthly payment is correct
- ☐ Review Electronic Debit information:
  - Attach a voided check
  - Enter Checking/Savings account number and routing number (9 digits beginning with 0,1,2, or 3)
- ☐ **OR** enter Credit/Debit card number including expiration date
- ☐ Customer Signature
- ☐ Register the contract with National Auto Care
  Within 2 business days, mail Retail Installment Contract, Voided Check (if applicable) & Vehicle Service Contract to:

NATIONAL AUTO CARE
440 POLARIS PKWY,
SUITE 250
WESTERVILLE, OH 43015

SPP FEES

SPP Payment Plan Option	Fee Structure for Amount Financed					Minimum Terms of Coverage
	$0.01 $499.99	$500 - $999.99	$1,000 - $1,699.99	$1,700 - $2,699.99	$2,700 - $10,000	
6 Month	$30 ($10 refund)*	$50 ($25 refund)*	$75 ($25 refund)*	$100 ($25 refund)*	N/A	12 Months & 12,000 Miles
12 Month	$35 ($10 refund)*	$60 ($35 refund)*	$115 ($65 refund)*	$170 ($70 refund)*	10% of Amount Financed (50% refunded)*	24 Months & 24,000 Miles
18 Month	$40 ($15 refund)*	$80 ($30 refund)*	$170 ($70 refund)*	$270 ($120 refund)*	12% of Amount Financed (50% refunded)*	36 Months & 36,000 Miles
24 Month	$50 ($25 refund)*	$120 ($70 refund)*	$250 ($125 refund)*	$350 ($150 refund)*	14% of Amount Financed (50% refunded)*	36 Months & 50,000 Miles

DISBURSEMENT INFO

SPP sends to the Dealer, after the customer makes the second installment:

Price + Tax (if any) - Down payment - Cost - SPP Fee

If this calculation leaves you with a negative number, this means that there is a shortage and this amount will be owed to SPP.

Phone: (800) 346-5990 **Hours:**
Fax: (800) 449-5990 Monday - Friday
Website: www.myspp.com 8:30 AM-5:30 PM (Central)

* Refund if cancelled before 3rd payment

Effective 3/1/2016

RETAIL INSTALLMENT CONTRACT

Contract # _____

(Please Type or Print)

Purchaser of Agreement ("Purchaser")

Name _____

Street Address _____

City/State _____ Zip _____

(AC) Phone _____ Email Address _____

Dealer ("Dealer")

Name _____ Dealer Code _____

Street Address _____

City/State _____

Zip _____ AC _____ Phone _____

Dealer makes the following disclosures:

Itemization of Amount Financed of $ _____

a) Cash Price (not including taxes on sale) $_____

b) Taxes on sale $_____

c) Cash Price (a+b) $_____

d) Down Payment (minimum 10%) $_____

e) Amount Paid on your account (Amount Financed) (c-d) $_____

Amount paid to others on your behalf:

$_____ to Administrator (we may be retaining a portion of this amount).

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	**FINANCE CHARGE** The dollar amount the credit will cost you.	**Amount Financed** The amount of credit provided to you or on your behalf.	**Total of Payments** The amount you will have paid after you have made all payments as scheduled.	**Total Sale Price** The total cost of your purchase on credit, including your down payment of $_____
0%	$0.00	$	$	$

Your payment schedule will be:

Number of Payments	Amount of Payments	When Payments are Due
*6 ☐ *12 ☐ *18 ☐ *24 ☐ *See instructions for eligibility		Monthly starting _____

Late Charge: If a payment is received more than 10 days after the scheduled payment date, you will be charged the lesser of 5% of the payment or $5.00.

Prepayment: If you pay off early, you will not have to pay a penalty.

See your contract documents for any additional information about nonpayment and refunds.
All numerical disclosures except the late payment disclosures are estimates.

Purchaser wishes to purchase from Dealer a Vehicle Service Contract ("VSC") issued by and administered by National Auto Care Corporation or in Florida, National Auto Care of the South Corporation (referred to as the "Administrator"). In consideration of Purchaser being afforded the opportunity to pay for the VSC under the installment payment program, the Purchaser and Dealer acknowledge and agree as follows:

Purchaser has paid Dealer in cash the down payment disclosed above towards the total sale price of the VSC. Purchaser may pay the balance of such total sale price in accordance with the payment method selected by Purchaser from the options set forth below.

Customer Payment Options
(Please check appropriate box)
☐ Credit Card (Payment Option 1)
☐ Direct Debit (Payment Option 2)

Payment Option 1
Authorization For Credit Card Payment

The balance of the total sale price may be paid by Purchaser through, and Purchaser hereby authorizes SERVICE PAYMENT PLAN, INC. ("SPP") to make, the applicable number of consecutive monthly charges to Purchaser's MasterCard, Discover, or Visa credit card account listed below, in the amounts and at the times disclosed above.

☐ Visa ☐ MasterCard ☐ Discover

Card Number: _____ Card Expiration Date: _____

I authorize charges to my credit card account for the purchase of the VSC in accordance with this agreement.
Name appearing on card: _____

Cardholder's Signature _____ Date _____

In what department did this purchase originate?
☐ Sales
☐ Service
☐ F & I
☐ Other (Direct Mail, etc.)

Payment Option 2
Authorization For Direct Debit Of Payments

The balance of the total sale price may be paid by Purchaser through, and Purchaser authorizes SPP to instruct Purchaser's financial institution to make, the applicable number of consecutive monthly payments in the amounts and on the dates disclosed above from the account listed below by electronic automatic debit of Purchaser's checking account. This authority remains in effect until SPP has received written notification of termination from Purchaser in time to allow reasonable opportunity to act on it or until the final installment payment has been paid from the account listed below.

Required Financial Institution Information

Name of Institution _____ **Financial Institution's Transit Routing Number (lower left corner of check)** _____ **Checking Account Number** _____

Please attach a check on this account, marked "void".

See the additional provisions on the reverse side, which are made a part hereof.

Notice to Purchaser. (1) Do not sign this agreement before you read it or if it contains any blank spaces. (2) You are entitled to an exact copy of the agreement you sign. (3) Under the law you have the right, among other things, to pay in advance the full amount due and to obtain under certain conditions a partial refund of the finance charge. (4) Keep this agreement to protect your legal rights. You acknowledge receipt of a copy of this agreement.

Purchaser _____ **Date** _____ **Dealer** _____ **Date** _____

Jack Davis
4311 Bannockburn Rd
Florence, SC 29505-5516

Dear Customer,

National Auto Care Corporation would like to thank you for your Vehicle Service Agreement Application for coverage*. Since 1984, National Auto Care has prided itself on delivering excellent service to our customers.

For your convenience, we have provided details of your service agreement terms and provided contact information to reach National Auto Care. Emergency Roadside Service & Mechanical First Aid is available at 1-866-218-4522, Provide Your PRODUCER CODE **42790**, and PLAN Code **DS***. Please retain this letter and put it in a convenient place for future reference.

If you ever have questions regarding your vehicle service agreement, please call our toll free Customer Service number at 1-800-548-1875 Monday through Friday 8:00AM to 8:00PM EST and Saturday 9:00AM to 4:00PM EST. We thank you again for the opportunity to serve you.

Sincerely,

National Auto Care

DRAFT

Agreement Number: DRAFT
VIN: 3FAHP0HA2AR420006
Vehicle Year: 2010 **Make:** Ford **Model:** Fusion SE
Month Terms: 48
Expiration Date: 1/22/2019
Expiration Odometer: 111,254
Agreement Seller: Dealer Solutions Demo Account

***Please refer to your Agreement for Benefit Details, Terms, Conditions, and Exclusions.**

Vehicle Service Agreement

DRAFT

APPLICATION

APPLICANT INFORMATION

Purchaser Name	(Area Code) Home Phone #	E-mail Address	
Jack Davis	(843) 536-0506	nac.dealersolutions@gmail.com	
Address	City	State	Zip
4311 Bannockburn Rd	Florence	SC	29505-5516

VEHICLE INFORMATION

Year	Make	Model	VIN (Must be 17 digits)
2010	Ford	Fusion SE	3FAHP0HA2AR420006

Stock/Reference #	Vehicle Sales Price	Current Odometer Reading	☐ Diesel ☐ 4x4/AWD ☐ Turbo/Supercharger
35124	$11,995.00	61,254	

SERVICE AGREEMENT INFORMATION

Sale Date/Effective Date	Agreement Price	CLASS	Term Months	Term Miles
1/22/2015	$982.00	D1	48	50,000

Coverage

☐ Pinnacle ☐ Powertrain
☐ Preferred ☐ PowerWrap
☐ Medallion ☐ DieselWrap

Deductible

☑ **$100 Deductible** ☐ $0 Deductible Option
☐ $200 Deductible Option ☐ $100 Disappearing Deductible
☐ $50 Deductible Option *(Deductible At Selling Dealer **$0.00** Away from Selling Dealer **$100**)*

Certified Program	Original In Service Date *(If Applicable)*
☐	1/22/2015

Please Attach Certification Inspection Form, Repair Order, and Certified Limited Warranty

Options

☐ Commercial Use Option
☐ Snow Plow Package Option (New Only)
☐ Oversized/Undersized Tire Option
☐ HEV Option (Preferred, Medallion Only)

Lift Kit Option

☐ New 4 Inch Lift Kit Option ☐ Used 4 Inch Lift Kit *(Previously Titled)*
☐ New 6 Inch Lift Kit Option ☐ Used 6 Inch Lift Kit *(Previously Titled)*

APPLICANT'S ACKNOWLEDGMENT

I hereby apply for the issuance of a service agreement covering the vehicle identified above. I understand that the service agreement application may be rejected by the Administrator for any reason. I further understand that the vehicle is for personal use (NOT COMMERCIAL USE unless the Commercial Coverage option is selected) and that any vehicle which is modified or altered from the original manufacturer's specification prior to sale, at time of sale, or at any time during the term of this agreement is not eligible for coverage. I understand that coverages under this agreement will overlap the Manufacturer's Warranty coverages on new vehicles and may overlap on some used vehicles. Purchase of a service agreement is not required to lease, purchase, or obtain financing for a motor vehicle.

SPECIAL STATE REQUIREMENTS SUPERCEDE ANY AND ALL APPLICABLE PORTIONS OF THE APPLICANT'S ACKNOWLEDGEMENT SECTION OF THIS APPLICATION.

MY SIGNATURE MEANS THAT I HAVE REVIEWED AND UNDERSTAND THE ALTERNATIVE DISPUTE RESOLUTION SECTION IN ITS ENTIRETY AS WELL AS THE SPECIAL STATE DISCLOSURES SECTION FOR MY SPECIFIC STATE (IF INCLUDED WITHIN THIS AGREEMENT) TO DETERMINE WHETHER MY LEGAL RIGHTS ARE AFFECTED.

MY SIGNATURE ALSO MEANS THAT I ALSO UNDERSTAND THE TIME AND MILEAGE LIMITATIONS, COVERAGES, MAINTENANCE REQUIRED, CLAIM PROCEDURES, AND THE OPTIONS AVAILABLE. I UNDERSTAND THAT THE AGREEMENT WILL BE BETWEEN THE OBLIGOR (NATIONAL AUTO CARE) AND APPLICANT. IF I DO NOT RECEIVE A NOTICE OF ELIGIBILITY OR INELIGIBILITY WITHIN 60 DAYS OF THIS APPLICATION'S SALE/EFFECTIVE DATE THIS APPLICATION WILL BE CONSIDERED ACTIVE AS OF THE SALE/EFFECTIVE DATE ONLY IF THIS APPLICATION HAS BEEN FUNDED IN FULL. I UNDERSTAND I MAY CONTACT THE ADMINISTRATOR AT ANY TIME TO INQUIRE ON THIS APPLICATIONS STATUS (1-800-548-1875).

Applicant's Signature **Date**

Seller	Authorized Signature and Title
Dealer Solutions Demo Account	
Lienholder	
Wells Fargo Dealer Services	

Lienholder address	City	State	Zip
8575 W 1010TH ST STE 100	Overland Park	KS	66210

Administrative Offices
National Auto Care Corporation
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
800-548-1875

White - Administrator Copy / Yellow - Lienholder Copy / Pink - Issuer Copy / Gold - Applicant Copy

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DRAFT

Ancillary Products

The Dealer Solution
In Partnership with…

4311 Bannockburn Road Florence, SC 29505 ■ Phone: 843-536-0506 ■ Cell: 803-606-3464 ■ E-mail: jack.davis@thedealersolution.net

Guaranteed Asset Protection (GAP)

We know GAP better than anyone in the industry.

GAP provides protection in the event of a constructive total loss of collateral due to theft or accident. GAP may waive the difference between the primary insurance settlement and the outstanding balance on the customer's vehicle on the date of loss.

- Private passenger commercial coverage included
- Flex-buy coverage included
- 90-Day deferral of 1st payment coverage included
- No chargebacks for payable losses

Features & benefits:[1]

- **Covers up to 150% or 125% MSRP/NADA**
- **Waives losses up to $50,000**
- **Primary insurance deductible covered up to $1,000**
- **No payable loss document submission time limits**

> *"It's clear that your GAP Program was developed by people who have actual experience with the product."*
>
> ***~National Auto Care Dealer Texas***

> *"Your operations team has the fastest response time I have ever experienced and continues to help me focus on what is important: providing value to my customers."*
>
> ***~National Auto Care Dealer Kansas***

NATIONAL AUTO CARE

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NAC1102GAP Rev0214

Programs and coverages may vary by state/lender.
[1] Please refer to the GAP Waiver for additional terms, conditions, limitations and exclusions. You can also cancel the GAP coverage at any time in accordance with the GAP Waiver. For questions, contact the administrator at: 855-333-9545.

This material is for marketing purposes only.

GAP PRODUCT COMPARISON

NATIONAL AUTO CARE

GAP ADMINISTRATOR AND INSURANCE COMPANY INFORMATION

Insurance Carrier Information	American National Property & Casualty Company
AM Best Rating	A
Administrator	National Auto Care

PROGRAM OPTIONS & BENEFITS	NAC	YOUR PROGRAM
NATIONAL AUTO CARE ADVANTAGE		
Fully Earned at Claim	**Yes**	
Commercial Coverage	**Yes**	
Primary Insurance Settlement vs. Contractual Payoff	**Yes**	
Coverage for 90 Day Deferral of 1st Payment	**Yes**	
Payable Loss Document Submission Time limit	**N/A**	
Customer Payable Loss Filing Time Limit	**N/A**	
Maximum Loan Amount	$100,000	
Maximum Term	84 months	
% MSRP/NADA Allowed*	125% & 150% programs	
Gross Vehicle Rating up to 12,500 lbs.	Yes	
Deductible Coverage (not available in all states)	$500 & $1,000 options	
GAP Plus Benefit (not available in all states)	$500 & $1,000 options	
Cancelable	Yes	
Maximum Benefit	$50,000 per claim	
Negative Equity Rollover	Yes	
Police Report Required	Theft only	

OTHER FEATURES AVAILABLE	NAC	YOUR PROGRAM
NATIONAL AUTO CARE ADVANTAGE		
Rate Guarantee	**Yes *(1yr.)***	
Private Label Branding	**Yes**	
Quick Claim Process	Yes	
Flexible Rating Structure for High Loss Dealers	Yes	
On-Line Submission of New Business & Cancellations	Yes	
On-Line Cancellation Quoting	Yes	
E-Billing	Yes	
E-Contracting Availability	Yes	
Menu-Integration	Yes	
Combo Product Offering	Yes	
Reinsurance Profit Participating Programs	Yes	
F&I Training	Yes	
Ability to Add Other Products to Clip Filing	Yes	

*125% MSRP limit for Non-Franchised Dealerships.
150% program not available to Non-Franchised Dealerships.

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NATIONAL AUTO CARE CORP.
440 Polaris Parkway, Suite 250
Westerville, OH 43082
Phone: 800-548-1875
www.nationalautocare.com

NATIONAL AUTO CARE

GAP Waiver Program

(Guaranteed Asset Protection) Program

BENEFITS[1]

- Helps protect vehicles valued up to $100,000
- Maximum loan term up to 84 months
- Coverage w/waives losses up to $50,000
- Primary Insurance deductible covered up to $1,000
- Available for new and used vehicles
- Available on loans and leases
- Private passenger commercial utilization included

GAP COVERAGE EXAMPLES

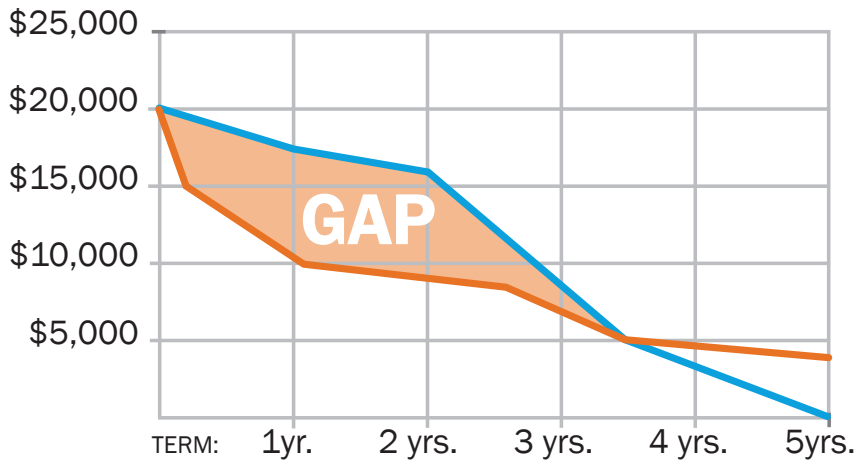
Loan/Lease Payoff	$20,000
Actual Cash Value[(2)]	-$15,000
Insurance Deductible	+$1,000
Potential GAP	$6,000
Potential GAP Benefit	-$6,000
GAP covers the difference!	**$0**

FEATURES:

If your vehicle is in an accident or stolen and considered a total loss by your primary insurance carrier, your primary insurance may only pay current market value – leaving YOU responsible for paying the difference between what your vehicle is worth and what you owe.

With GAP coverage, the difference between the primary insurance settlement[2] and the outstanding balance owed on your vehicle may be waived giving you a fresh start with a new vehicle purchase!

VEHICLE VALUE VS. LOAN PAYOFF



—The above graph is for illustration purposes only.

[1]Please refer to the GAP Waiver for additional terms, conditions, limitations and exclusions. You can also cancel the GAP coverage at any time in accordance with the GAP Waiver. For questions, contact the administrator at: 855-333-9545.

[2]As determined by your primary insurance carrier or insurance industry standard, if there is no primary carrier at time of loss.

Programs and coverages may vary by state/lender.

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National Auto Care of the South
NAC900VSC Rev1215 FL License #19255

Key Replacement

Protecting the little things.

Key Elite and Key Protection programs offer a portfolio of features and benefits that protect and assist the customer in the event their keys are lost, stolen or broken. National Auto Care partnered with top tier motor clubs to develop the leading key programs in the market today.

Both programs direct the customer back to the issuing dealership for service, which provides the dealership the opportunity to increase their customer satisfaction ratings, as well as generate revenue opportunities

- key replacement (key & key fob)
- key programming (key fob)
- 24-Hour vehicle lock-out assistance
- 24-Hour key-related emergency towing

Key Elite Program offers additional benefits:[1]

- **Industry leading key replacement amounts**
- **Covers additional keys on key-ring**
- **Full roadside assistance included**
- **24-Hour home lock-out assistance**
- **Driver's valet program & savings connection**
  - » **Rental vehicle assistance**
  - » **Emergency message relay**
  - » **Access to travel-related discounts**

> *"Key Elite provides the highest level of protection for my customers.*
>
> ***~National Auto Care Dealer Minnesota***

Programs and coverages may vary by state/lender.

[1] Please refer to the membership agreement for additional terms, conditions, limitations and exclusions. Program may not be available on some makes and models.

All 24-Hour Roadside Assistance and membership benefits are provided by Brickell Financial Services-Motor Club, Inc. d/b/a Road America Motor Club, administrative offices at 7300 Corporate Center Drive, Suite 601, Miami, FL 33126. (For Mississippi and Wisconsin members, services are provided by Brickell Financial Services-Motor Club, Inc. For California members, services are provided by Road America Motor Club, Inc. d/b/a Road America Motor Club.)

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NATIONAL AUTO CARE

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Tire & Wheel Protection

Complete tire and wheel coverage to help dealers build profits and customer satisfaction

Tire & Wheel Protection, offered by National Auto Care®, helps to eliminate the expense and inconvenience of tire and wheel repair/replacement caused by a road hazard.*

The sales of Tire & Wheel Products in the F&I office are at an all-time high as low profile tires and high performance wheels have become more popular with buyers.

National Auto Care's Tire & Wheel Protection is the only product to offer banded pricing options that can meet any financing terms, so your customers have coverage for the entire life of their loan or lease.

Features & benefits:

- **$0 deductible provides greater consumer value**
- **Tire/wheel repair**
- **Tire/wheel replacement**
- **Curb impact coverage**
- **Mounting and balancing of replacement tires**
- **Substitute transportation**
- **Towing and Emergency Roadside Assistance**
- **Trip interruption coverage**
- **Optional alloy wheel cosmetic repair coverage**
- **Available for new and pre-owned vehicles**

Covered towing and roadside assistance services include:

- **Delivery of essential fluids or fuel**
- **Changing a flat tire with your inflatable spare tire**
- **Attempting to start the vehicle with a booster battery (jump start)**
- **Lockout assistance**

Tire & Wheel Protection has been outstanding. The operations are smooth and the product is easy to sell.

~ National Auto Care Dealer

NATIONAL AUTO CARE

Administered by
NATIONAL AUTO CARE CORP.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
1-800-548-1875
www.NationalAutoCare.com

In Florida, administered by
NATIONAL AUTO CARE OF THE SOUTH
FL License # 19255

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**A road hazard is an object or condition not normally found on a public roadway, such as potholes, nails, glass or road debris.*

Programs and coverages may vary by state/lender.
Please refer to contract for additional terms, conditions, limitations and exclusions.
Program may not be available on all makes.

This material is for marketing purposes only.

Windshield Protection Product Limited Warranty

A Clear Benefit for Your Customers

The Windshield Protection Product Limited Warranty, offered by National Auto Care® gives your customers the security of a limited warranty to protect a vital vehicle component.

If the customer's windshield has been treated with an approved protection product and is damaged by road debris while driving on a public roadway, a nationwide network of technicians will work directly with the consumer to coordinate a repair/replacement.

Benefits:

- **Limited warranty provides for repair and/or replacement depending on damage size and placement**
- **No limit on the number of claims during the limited warranty term.**

Deductible: $0

Terms:

One, two, three, four, or five years

> *"Windshield replacement costs can range up to $1000.*
>
> ***~ Edmunds.com***

NATIONAL AUTO CARE

Administered by
NATIONAL AUTO CARE CORP.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
1-800-548-1875
www.NationalAutoCare.com

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Programs and coverages may vary by state/lender.

Please refer to the Limited Warranty for additional terms, conditions, limitations and exclusions.

This material is for marketing purposes only.

Addendum to Vehicle Service Agreement

It has been fully disclosed to me/us and I/we fully understand that this Addendum to the National Auto Care Vehicle Service Agreement exists and the agreement is being purchased with the following condition:

NO CLAIM WILL BE HONORED OR PAID FOR ANY FAILURES THAT OCCUR FROM THE EFFECTIVE DATE OF THIS CONTRACT FOR THE PERIOD OF (30) THIRTY CALENDAR DAYS AND (1,000) ONE THOUSAND MILES.

Agreement Number_____

Contract Holder (Name Printed) _____

Contract Holder Signature _____ **Date** _____

Dealer Representative (Name Printed) _____

Dealer Representative Signature _____ **Date** _____

NOTE: Any discrepancies in the required documents will result in immediate cancellation of the above mentioned National Auto Care Vehicle Service Agreement.

CANCELLATION REQUEST

YEAR	MAKE/MODEL	VEHICLE IDENTIFICATION NUMBER

CURRENT MILEAGE	CANCELLATION DATE	REASON FOR CANCELLATION

☐	Service Agreement	Contract Number _____
☐	GAP	Contract Number _____

(If a total loss occurs, we will not cancel until GAP claim is processed)

☐	Tire and Wheel	Contract Number _____
☐	Theft (Cancellable)	Contract Number _____
☐	Complete	Contract Number _____
☐	Other	Contract Number _____

CONTRACT HOLDER INFORMATION		
NAME:		**ADDRESS:**
PHONE:	**EMAIL:**	**CITY, STATE, ZIP:**

LIENHOLDER INFORMATION
LIENHOLDER NAME:
ADDRESS:
CITY, STATE, ZIP:
CUSTOMER LOAN NUMBER:

SELLER INFORMATION	
SELLER NAME:	
ADDRESS:	
CITY, STATE, ZIP:	
PHONE:	**EMAIL:** **FAX:**

Send To: NATIONAL AUTO CARE
ATTN: CANCELLATIONS
440 POLARIS PKWY, SUITE
WESTERVILLE, OH 43082-7800

Please cancel Contract/Waiver on the above identified vehicle effective on the cancellation date listed above. I understand that once cancelled, some coverages may neither be reinstated or repurchased. A cancellation fee may apply unless prohibited by state law. Refer to your agreement for specific state regulations. I also understand that if a lien was recorded on the original policy, a lien release or statement of payoff must be attached. Otherwise, cancellation proceeds will be remitted to the lienholder of record.

EMAIL: cancellations@nationalautocare.com

FAX: 614-438-7423

_____
Contract Holder's Signature

_____
Signature of Issuing Seller

FORM MUST BE COMPLETED WHEN SUBMITTING CANCELLATION REQUEST TO NATIONAL AUTO CARE

NOTE: Federal Odometer Statement or Notarized Affidavit verifying mileage is rquired to be submitted for cancellation of Vehicle Service Agreement but not required for GAP or Ancillary products. In a case of Vehicle Repossession, proof of Repossession from Lienholder including Customer Name, VIN, Date and Mileage must be included. If cancellation is requested by Customer/Lienholder, signature is required. If Seller is out of business at time of cancellation, Customer/Lienholder may be refunded less any portion retained by the Seller at time of sale.